



Visiting for Kiwanis Village - effective April 1, 2021

We are excited to be welcoming families and friends back to Kiwanis Village, keeping in mind all guidance from the Provincial Health Officer and Island Health and always being calm, kind and safe! We have learned together through this pandemic the importance of family, friends, and everyday social connection. We have witnessed the resilience, strength and kindness that connects us as human beings.

Given this mutual understanding of COVID-19 and in an effort to maintain our healthy community, we ask all Villagers and their visitors to follow the steps below as we implement the changes to visiting:

- We recommend visiting in the designated private visiting rooms.
- Each resident may have unlimited visitors, **however may only have two visitors and one child (under the age of 18) visiting at one time**
- Visits must be scheduled ahead of time, and visitors must always wear a medical-grade mask, adhere to hand hygiene protocol and leave your name and phone number for contact tracing.
- If any visitor has any signs of illness, they will not be permitted on-site.
- Common areas, including dining rooms, remain closed to all visitors
- Social distancing is required - please ensure to keep your distance from staff and other residents

To book your visit:

Kiwanis Lodge: **250-740-2727**. Leave a message here and we will return your call.

Kiwanis House: **250-740-2740**

Kiwanis Suites: **250-740-2757**

Kiwanis Villa: **250-740-2749**

Visiting Assistant: **250-740-2807**

As a visitor, you should be prepared to:

- Upon arrival, you will check in with security as normal
- Have your temperature taken, using a forehead scanning thermometer
- We recommend parking along Nelson Street as parking on-site is limited. For folks visiting at Kiwanis Lodge, please park in the spaces directly in front of the Lodge.
- You will be provided with a medical grade mask
- Please always keep in mind hand hygiene, respiratory etiquette and safe physical distancing protocols
- Your name and phone number or email is required for Public Health contact tracing, as well as agreement to answer screening questions about health and travel.

We appreciate your patience, resilience and understanding as we navigate this process together. We are thrilled you're here, and happy to assist in any way we can. Welcome back!

Thank
you