



Visiting for Kiwanis House, Villa & Suites

We are thrilled to now be offering visits for our Villagers and their families.

We have learned together through this pandemic the importance of family, friends, and everyday social connection. We have witnessed the resilience, strength and kindness that connects us as human beings. We are learning together how to integrate the very different requirements and restrictions from the Assisted Living Registrar and the Long Term Care regulations along with guidance from the Centre for Disease Control, Island health and BC Housing to support visiting within our Village.

Given this understanding of COVID-19 and in an effort to maintain our healthy community, we ask all Villagers and their visitors to follow the steps below:

- Visiting will occur daily between 2-4 pm in one of our two designated "Heart Parks"
- Each Villager may have one visitor at this time
- Each Villager may book one visit per week
- At this time, we are not allowing children to visit
- If any visitor has any signs of illness, they will not be permitted on-site.

To book your visit:

Call our Villager Hotline at: **250-753-6471 ext. 1**. Leave a message here and we will return your call.

Your visitors should be prepared to:

- Park on Nelson Street - our Village has no visitor parking at this time
- Walk into the village, and check in with Security
- Your name and phone number is required, as well as agreement to answer screening questions about health and travel
- Have temperature taken, using a forehead scanning thermometer
- Wear a mask for the duration of the visit
- After the sign-in process, your visitor will be escorted to the Heart Park, and your visit begins!
- We ask that you sanitize your seat before sitting down as well as afterwards
- Social distancing of 2m/6 feet is an absolute requirement.

*thank
you*